

Privacy Policy

- This privacy policy sets out how **Tunmore Pool (Tunmore South Norfolk Pool)** uses and protects any information that you give Tunmore Pool.
- Tunmore Pool is committed to ensuring that your privacy is protected under the guidelines of GDPR compliance. Should we ask you to provide certain information by which you can be identified when using any of our products, then you can be assured that it will only be used in accordance with this privacy statement.
- Tunmore Pool, Tunmore South Norfolk Pool and Tunmore Leisure Limited work jointly in the operation of the leagues and therefore share limited information to enable the continuation of the leagues functions.
 - Tunmore Leisure Ltd operates its own privacy policy and

Tunmore Pool may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes.

Tunmore Pool work in conjunction with Tunmore Leisure Limited in the delivery of the Tunmore Pool Leagues and associated competitions. Tunmore Leisure operates its own Privacy Policy to which the control of any Tunmore Pool related data also applies.

What information we collect

Tunmore Pool does not hold **any** customer financial information on a networked/online database.

We may collect the following information:

Name and contact information including email address. Demographic information such as postcode and addresses are not retained.

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping. We only use this information to continue to operate functions in relation to the continuation of the leagues and to communicate activities to you.
- We may use the information to improve functions and services.
- We may periodically send emails about items that you may find of interest in relation to the operation of the pool leagues or its associated competitions.
- We may contact you by email, phone, social media or mail. We will only use the contact routes provided and authorised by yourselves.

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we hold.

Use of Cookies

A cookie is a small file, which asks permission to be placed on your computer's hard drive.

Tunmore Pool and Tunmore Pool **does not use** cookies received from customers computes to operate any functions.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

We do not sell, distribute or lease your personal information to any third parties outside those outlined within this policy.

Tunmore Pool may ask for your agreement to use your venues address and contact telephone numbers in relation to the operation of **Tunmore South Norfolk Pool Leagues**. However, express permissions will be gained in advance prior to its use.

Tunmore South Norfolk Pool Leagues and Tunmore Leisure Ltd (in its relationship to the operation of the pool leagues) will also seek consent for the limited use of any information gained from individual team members linked to the operation of the Tunmore South Norfolk Pool Leagues.

We are also legally obliged to provide any information requested by law.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible at the above address. We will promptly correct any information found to be incorrect.